Reviewing Requests as a Supervisor



Preliminary Notes:

- Requests will be reviewed by both the recipient's supervisor and lock shop/CATcard before final approval.
- Please **acquire prior approval** from the owner of a space for access to spaces not owned by your division/department.
- While the turnaround time for a key can be as quick as one to two days, it is not guaranteed. Please submit requests in advance to ensure they move through the approval process on time.
- ***KEYS CANNOT BE TRANSFERRED**. Each time an individual requires access to a location, a new request must be submitted.
- *ALL KEYS MUST BE RETURNED TO LOCK SHOP each time an individual moves spaces or leaves UVM.



Important Information:

- Please be sure to **thoroughly review** requests for accuracy.
- If the request includes access to a space not owned by your department, please get prior approval.
- If you do not know whether the recipient needs access to a space, please refrain from accepting until you have confirmed their needs.
- Some spaces are owned by the Larner College of Medicine. These spaces will require further LCOM approval.
- You will **not be able to go back and look at a request** after you have approved/rejected it.





Sign into the app using your NetID

Click the 'Start' button to open the app.



University of Vermont

Key and CATcard Access Request Application

Provided by: <u>UVM Division of Safety & Compliance</u>



≡ Main Menu

Welcome to the Lock Shop and CATCARD Services Key & Access Request application, Alexander. To start a new key request, please click the 'Request Key/CATCard' button from the left-hand menu. To view/approve any pending requests, click the 'Review Requests' button.

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Options

Request Key/CATCard

Request Key Box Access

=√ Review Requests

Reviewing the request will show you all the information previously added to the request. You will have the option to 'Accept' or 'Reject' the request. You may also edit the request, if the information is not correct.

Choose 'Review Requests' to see submitted requests.

UVM Lock Shop & CATCard Services

\equiv View Requests

🗸 Main Menu

Instructions:

Below are currently pending requests for which you are either the recipient or an approver. De 'Review' the listed requests. Use the filter icon in the top right corner to filter by recipient name

Click the 'Filter' icon to filter requests by recipient name or type. to 'View' or

Recipient		Recipient Type	CATcard Request	CATcard Change Date	Superv					
					Approval	Key?	Approval	Status		
Alexander		Faculty/Staff	Activate	2/27/2024	2/29/2024			Lock Shop Approved	View	
Michael Cattie		Faculty/Staff	Activate	2/27/2024	2/29/2024			Lock Shop Approved	View	
Alexander Wilson		Faculty/Staff	Activate	2/27/2024	2/29/2024			Lock Shop Approved	View	
Alexander Wilson		Faculty/Staff	N/A		2/29/2024	 ✓ 		Master Approval Pending	View	
Alexander				3/4/2024			Lock Shop Approved	View		
Alexand	lexand Note: Any requests submitted where you			5/29/2024				Recipient Approval Pending	View	
Alexand	are not the r	ecipient will not s	6/4/2024				Supervisor Approval Pending	Review		
	your queue ur	from you.								
					Choose 'Review' to see the full details of the request					

Alexander Wilson



Instructions:

Please complete the request form below. Make sure to add all keys or key boxes via the 'Add Keys'/'Add Key Boxes' button. When done, click 'Submit'.

Affiliate Type

Faculty/Staff

CATcard Request





Employee/Student ID

 \checkmark

Approving the request will send it off

to Lock Shop or CATcard for further

approval.

12345

mate

traini

hrsin

Bad

Yes

Reviewing the request will show you all the information previously added to the request. You will have the option to 'Accept' or 'Reject' the request. You may also edit the request, if the information is not correct.

Reject

Training and background checks (e.g., Bio-Safety Laboratory Safety, and Fall Hazard Training) may be required to access certain types of areas, rooms, g is required for this access, contad

you are unsure whether a backgrou

fence Checks Policy for further info

Approve

Rejecting the request will cancel the request. The recipient will receive an email letting them know the request has been rejected. You may also add notes.

Required Training

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Contact Lock Shop for Key questions. lockshop@uvm.edu (802) 656-0984

Contact CATcard for CATcard Access questions.

catcard@uvm.edu

(802) 656-4509

Review the <u>Key & Electronic Access Systems Policy</u> and related <u>Key and Electronic Access Systems</u> <u>Procedures</u> available on the Compliance Services Website. <u>FAQ's are located here</u> as well.